

PRIVACY POLICY

INFORMATION ON THE PROCESSING OF PERSONAL DATA PURSUANT TO ARTICLE 13 OF REGULATION (EU) 2016/679

Interested parties: users who consult the website www.residencecapodoglio.it of "RBL DI BRANCIA GUIDO AND C. SAS"

WHY THIS INFORMATION

Pursuant to Regulation (EU) 2016/679 (hereinafter 'Regulation', or "GDPR"), this page describes the processing arrangements of the personal data of users who consult the website of "RBL DI BRANCIA GUIDO E C. SAS" accessible via telematics to the following address: www.residencecapodoglio.it

This information does not concern other sites, pages or online services reachable via hyperlinks if necessary published on this site, but referring to resources outside the domain www.residencecapodoglio.it

CONTROLLER

Following consultation of the site, data relating to identified or identifiable natural persons may be processed.

The controller is "RBL DI BRANCIA GUIDO AND C. SAS", with registered and operational headquarters in Viale Carlo Zavagli, 119 - 47921

Rimini (RN) and operational headquarters in Via Nicolini, 5 – 47921 Rimini (RN), VAT number: 01580920401, Email: [info@ residencecapodoglio.it](mailto:info@residencecapodoglio.it), Tel: 0541 22574.

TYPES OF DATA PROCESSED, PURPOSE OF PROCESSING AND LEGAL BASIS

1) Navigation data

Legal basis: "data processing necessary for website navigation" – contract obligation – art. 6 para. 1 letter b) GDPR

The computer systems and software procedures responsible for the operation of this site acquire, in the course of their normal exercise, certain personal data the transmission of which is implicit in the use of Internet communication protocols.

This category of data includes IP addresses or domain names of computers and terminals used by users, addresses in URI/URL (Uniform Resource Identifier/Locator) notation of the requested resources, the request time, the method used in the submit the request to the server, the size of the file obtained in response, the numeric code indicating the status of the given response from the server (good purpose, error, etc.) and other parameters relating to the user's operating system and computer environment.

This data, necessary to navigate the Site and to use the information contained therein, is also processed by the owner to the purpose of:

- obtain aggregated and anonymous statistical information regarding the use of the Site (plus pages visited, number of visitors per time or daily slot, geographical areas of origin of the visitors, etc.);
- check the correct usability of the content offered by the Site; prevent or to contrast every possible illicit IT, the fraudulent use of features available on the site, including with a view to the reconstruction of security incidents and their traceability

Shelf life:

Navigation data in compliance with the principles of lawfulness, purpose limitation, and data minimization, pursuant to Article 5 of the GDPR, will be kept for a period of time not exceeding the achievement of the technical purposes described previously for the which are collected and processed, without prejudice to any need for the detection of crimes by the Judicial Authority.

2) Data communicated by the user

Legal basis: "data processing necessary to answer users' questions" – contract obligation – art. 6 para. 1 letter b) GDPR

The optional, explicit and voluntary sending of messages to the contact addresses of "RBL DI BRANCIA GUIDO AND C. SAS", the messages private individuals sent by users to institutional profiles/pages and on social media (where this possibility is foreseen), as well as the filling out and forwarding the forms present on the websites of "RBL DI BRANCIA GUIDO AND C. SAS", involve the acquisition of data from contact of the sender, necessary to respond, as well as of all personal data included in the same communications.

Information specifications are published on the pages of the site prepared for the provision of certain services, where necessary the user's consent is collected by informing from time to time about the purposes and optional nature of the contribution.

Shelf life:

The data communicated by the user is kept for the time necessary to manage the individual requests, any subsequent ones storage for statistical purposes provides for the anonymization of such data (unless there is a need to ascertain crimes from part of the Judicial Authority).

3) Cookies and other tracking systems

Use is made of:

- a) technical cookies necessary for user navigation, facilitate the correct navigation of the site and the user's usability of the content. Legal basis: "contract as functional and necessary".
- b) analytical cookies used to process aggregated statistical analyses on use and interaction with the site by the user. Subject to user consent. Legal basis: "consent".

c) Profiling cookies allow you to collect information about the preferences expressed by the user in the context of navigation and draw up reports intended to be used for targeted advertising and marketing campaigns.

Legal basis: "consent".

The information on data processing, the purpose, duration and complete management of cookies, including their consent and the revocation, are available in the document "Cookie Management" also present in the footer.

4) Social Media Policy: Information about the processing of personal data carried out through the Social Media platforms used. For information on the processing of personal data carried out by the operators of Social Media platforms, please refer to the information rendered by them through their respective privacy policies. The Data Controller processes the personal data conferred by the users through the pages of dedicated Social Media platforms, as part of its promotion and corporate advertising, to manage interactions with users themselves (comments, public posts, messages, shares, etc.) in the compliance with current legislation on the protection of personal data and this information; where necessary it is collected the user's consent informing from time to time about the purposes and optional nature of the contribution. Personal or "sensitive" data entered in public comments or posts within social media channels may be removed.

The platforms used are:

- Facebook <https://www.facebook.com/hotelricchirimini/>
- Instagram <https://www.instagram.com/hotelricchi/>

DATA RECIPIENTS

The recipients of the data collected following consultation of some of the services listed above are certain subjects designated by the Holder pursuant to Article 28 of the Regulation, as processors, and other further service providers within the scope of web agencies, digital communication, systems assistance, and any other digital service providers for which it is possible

request the complete list by writing to info@residencecapodoglio.it

Some data and information may be transmitted or acquired by entities identified as autonomous owners, such data are related to cookies that are usually anonymized before sending, for statistical purposes. Where provision is made for the transfer to non-EU countries will indicate the guarantee measures undertaken, described in paragraph 6 of this document.

The personal data collected are also processed by the staff of "RBL DI BRANCIA GUIDO AND C. SAS", which acts on the basis of specifications instructions provided in order to the purposes and methods of the treatment itself.

SAFETY OF TREATMENT

Personal data transmitted and stored for the time necessary for the declared purposes are protected by specific security measures organizational techniques in reference to Article 32 of the Regulation, capable of guaranteeing confidentiality on a permanent basis, the integrity, availability, as well as the ability to promptly restore the availability and access of personal data in case of physical or technical incident, including in the face of risks of destruction, loss, modification, unauthorized disclosure or access, in an accidental or unlawful manner, to personal data transmitted, stored or otherwise processed.

TRANSFER OF PERSONAL DATA TO NON-EU COUNTRIES

The holder does not transfer personal data to non-EU countries. Where there is a need, the concerned, and guarantee measures will be taken for the transfer with regard to the recipients, which depending on the case studies may be: verification of the existence of adequacy decisions for the recipient country by the Commission, signing of standard contractual clauses, verification of the adoption of any additional measures transposing the recommendation 01/2020 EDPB. By way of derogation from these guarantees, for data processing (in ref. of Article 49 of the GDPR), where applicable verifies the existence of a contract or pre-contractual measures in favour of the person concerned or consent to the transfer.

RIGHTS OF DATA SUBJECTS

Interested parties have the right to obtain from “RBL DI BRANCIA GUIDO AND C. SAS”, in the cases provided for, access to one's personal data, the rectification, cancellation thereof, limitation of the processing concerning them, portability, or to oppose the processing and to withdraw consent (where used as a legal basis) in reference to Articles 15 to 22 of the Regulation).

The request is submitted through the contact details of “RBL DI BRANCIA GUIDO AND C. SAS”, with registered and operational headquarters in Viale Carlo Zavagli, 119 - 47921 Rimini (RN) and operational headquarters in Via Nicolini, 5 – 47921 Rimini (RN), Email: info@residencecapodoglio.it, Tel: 0541 22574.

To exercise your rights, you can also use the form provided and available on the Data Protection Authority website at this link:

<https://www.garanteprivacy.it/web/guest/home/docweb/-/docweb-display/docweb/9038275>

Right of complaint

Interested parties who believe that the processing of personal data relating to them carried out through this site takes place in violation of the provisions of the Regulation have the right to lodge a complaint with the Guarantor, as provided for in Article 77 of the Regulation itself, or to refer the appropriate judicial bodies (art. 79 of the Regulation). The template for filing a complaint is available on the website of the Italian Data Protection Authority at this link: <https://www.garanteprivacy.it/home/docweb/-/docweb-display/docweb/4535524>